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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

This letter is in support of Bridge 2 Broadband. Please don't increase the monopoly power of AT&T, Comcast, and other broadband suppliers.

Sonic.net in Santa Rosa, CA has been our internet service provider for quite a few years. They bundle DSL services from AT&T and resell them after adding additional features. Perhaps the best part of their service is dealing with AT&T. Because Sonic.net is a large AT&T customer, their requests for service carry quite a bit of weight with AT&T.

Before Sonic.net we were, in fact, AT&T customers. Their customer "service" was a joke. AT&T had all the market power and one household was not that important to them. The truly valuable service Sonic.net provides is their customer base. That gives them leverage with AT&T.

Here's an example. We live in a house built in the 1950s. Its telephone wiring has been modified many times. At one point, there were two phone lines coming into the house. When we called AT&T for service, it usually took three or four visits before we got a technician who understood our particular problems and could fix them.

By contrast, our most recent connection problem was resolved in 24 hours. During a rainstorm, an AT&T technician showed up. This guy actually knew what he was doing. He diagnosed two problems: one at our house and one in a nearby junction box. He fixed both. We have had no problems since then.

Thanks for taking the time to read this.

Tony Lima